



November 25, 2003

To whom it may concern:

We had an apartment here at Riverside Meadows that had a strong cat urine smell. This smell was so bad that the painters had to wear masks when they painted the unit.

We had the pad under the carpet pulled and the concrete treated with bleach and carpet cleaned and treated but the smell seem to be in the walls. The smell was still so bad that the cleaning crew had to wear masks. At that point I heard about Mark Mueller with Air Fantastic.

Mark Mueller persuade me to put a small Quad Ion machine (Turboblaster 1000) in the apartment for 48 hours and it made a great improvement but the smell was still there so he put the large unit (Turboblaster 7000) in for another 48 hours and the smell was gone.

Today, two weeks later, the smell has not returned. This machine is much cheaper than replacing carpet and sometimes even after replacing the carpet the smell still lingers.

Air Fantastic is wonderful and I would highly recommend it to anyone suffering from strong odors that you need to get rid of.

Sincerely yours,

A handwritten signature in black ink that reads "Susan Ashford". The signature is written in a cursive style with a large, prominent "S" and "A".

Susan Ashford
Manager